

30th March 2023

Dear all,

Many thanks to everyone who contributes to seeing patients in the eye casualty. I would like to highlight the following reminders (which are recurring themes every 6 months).

1. **Casualty follow up patients.** The number of patients coming back unnecessarily is rising again. I would like to highlight again that any patients that needs coming back within a week, needs to be discuss with a senior colleague to avoid inappropriate follow ups
(https://www.bhameyecas.org/files/ugd/5ec84c_777bc422a01d4c5aac818e378d6c4f6e.pdf)
2. **Urgent Care Clinics (UCC).** For everyone doing the UCC clinics, please outcome all your patients so that we know what is happening to the patients.
3. **Waiting Times for Visual Function Team Investigation.** Nurses & doctors who refer pts for the visual function team for further investigation, please inform patient that will be an extended waiting times as they are put in as an extra emergency pts on top of other booked pts. This is to improve the communication with the patients and to avoid disappointment and unhappy patients.
4. **Neuro-ophth cases.** Please follow the protocols/guidance available on the website. Document clearly in medisoft and refer to the medical team/neuro-ophthalmology team in QEH if appropriate. Furthermore, all inpatients in SWBH are our pts until they get refer to QEH if appropriate. Finally, please seek senior advice if unsure with any conditions
(https://www.bhameyecas.org/files/ugd/5ec84c_1af3511ae05b4b05855390696d7a1fdf.pdf)
5. **Visual fields.** Currently a pathway is being created for any urgent visual fields requested from eye casualty which will be shared with all. A quick summary of the guidance is that urgent visual fields are normally reserved for hemianopia/quadrantanopia suspects as these helps change management of pts. Otherwise, other cases do not normally need urgent fields on the same/next day.

Finally, please follow the protocols and guidance that are available on the following website: www.bhameyecas.org

Thank you for all your help in eye casualty.

Kind regards,
Soon

Mr Soon Ch'ng
BMEC Consultant Ophthalmologist (Vitreoretinal)
BMEC Eye Emergency Departmental Lead